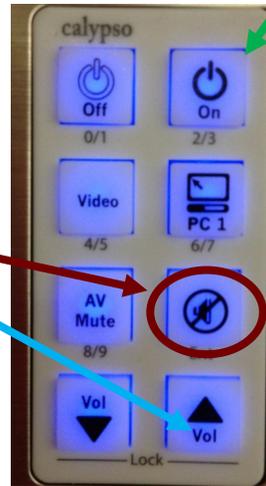


Audio

Check the following:

1. Make sure volume on software is up
2. Make sure volume on projector is up
3. Make sure no audio source is muted
4. Make sure volume on computer is up

Note:
to use **sound only the projector must be on!**



Projector Troubleshooting Guide

Lake Shore CSD

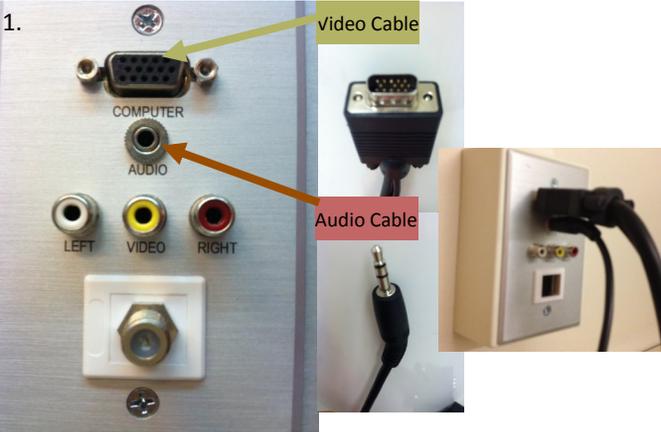


For ThinkPad & Dell Laptops

NOTE: If you are still experiencing problems after following the above steps, please submit a tech request. It's likely that you may have a more specific equipment issue."

General

1. Make sure the **Audio & Video** cables are fully plugged in to the wall unit—be sure you feel the **Audio** cable snap in to place



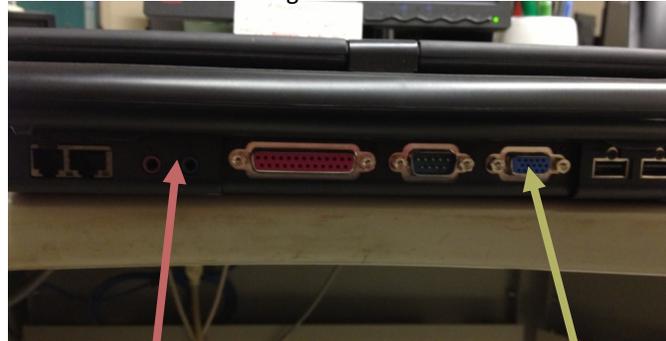
2. Make sure to push the **On** button to turn on the projector using the wall control
Check to be sure the green light is on



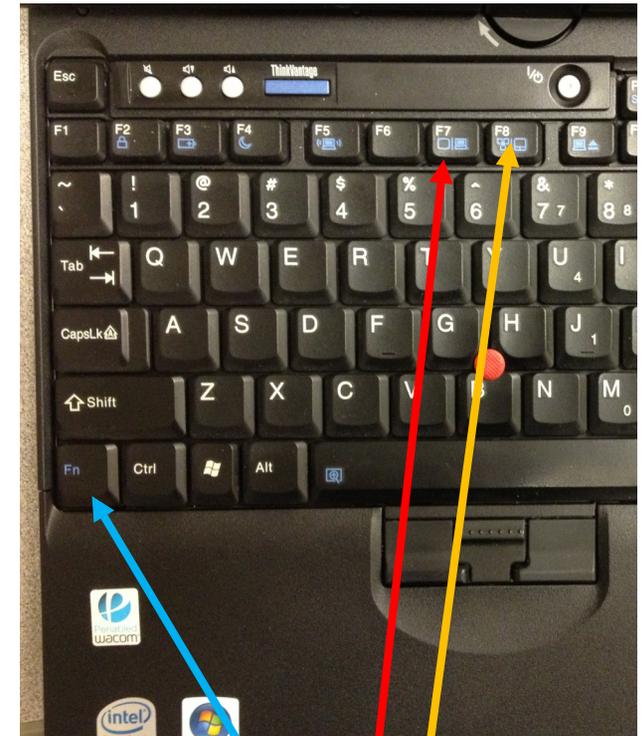
3. Make sure the cables are plugged into the correct spots on the laptop.

If your laptop is attached to the docking station BOTH the video AND the audio cables must be plugged into the docking station—not the laptop!

3. With Docking Station



- Without Docking Station



Video

If you do not have image on your screen, please follow the steps below to correct the issue:

4. If there is still no image on the screen and the projector is on and you are on a:

ThinkPad Press **Fn + F7**

Dell Press **Fn + F8**

- Wait a few seconds...
- If you still have no image repeat
- If you still do not get the results you want Repeat again.
- If you do not get an image after several attempts you will need to contact the Tech. Department.

NOTE: If you are still experiencing problems after following the above steps, please submit a tech request. It's likely that you may have a more specific equipment issue."